Computer Problem Report

1.	Describe your problem:								
2.	Now, describe the problem accurately:								
3.	Speculate wildly about the cause of the problem:								
4.	Problem Severity:	□ A. Mi	nor	☐ B. Minor	C. Minor	☐ D. Trivial			
5.	Nature of the problem:	ture of the problem:		☐ B. Frozen	C. Hung	☐ D. Shot			
6.	Is your computer plugged in	?	☐ Yes	□ No					
7.	Is it turned on?		☐ Yes	□ No					
8.	Have you tried to fix it your	self?	☐ Yes	□ No					
9.	Have you made it worse?		☐ Yes						
10.	Have you read the manual?		☐ Yes	□ No					
11.	Are you sure you've read th	e manual	['] □ Yes	□ No					
12.	2. Are you absolutely certain you've read the manual? □ No								
13.	3. Do you think you understood it? ☐ Yes ☐ No								
14.	If 'Yes' then why can't you fix the problem yourself?								
	. How tall are you? Are you above this line?								
16.	What were you doing with y	our comp	uter at the t	time the problem of	ccurred?	 			
	7. If 'nothing', explain why you were logged in.								
	. Are you sure you aren't imagining the problem? \square Yes \square No								
	P. How does this problem make you feel?								
	Tell me about your childhoo								
	. Do you have any independent witnesses of the problem?								
22.	. Can't you do something else, instead of bothering me?								
23.	B. Did you install any non-corporate standard software on your computer recently?								
24.	Are you sure you haven't in ☐ Yes ☐ No	stalled an	y non-corpo	orate standard softv	vare on your com	puter recently?			
25.	Did any non-corporate stand where it came from?		are magica 1 No	lly appear on your	computer recently	y that you don't	have a c	lue	
26.	 Did a co-worker force you to install some non-corporate standard software on your computer recently? □ Yes □ No 								
27.	. Are you interested in our non-corporate standard software installation witness protection program? \square Yes \square No							□ No	
28.	Your name:								
29.	Your department:				30. Phone #:				

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5.	Nature of the problem:	of the problem: \square A. Locked Up		☐ B. Frozen	C. Hung	☐ D. Shot			
6.	Is your computer plugged in	1?	☐ Yes	□ No					
7.	Is it turned on?		☐ Yes	□ No					
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9.	Have you made it worse?		☐ Yes						
10.	Have you read the manual?		☐ Yes	□ No					
11.	Are you sure you've read th	e manual?	☐ Yes	□ No					
12.	Are you absolutely certain y	ou've read	d the manua	ıl? □ No					
13.	Do you think you understoo	d it?	☐ Yes	□ No					
14.	If 'Yes' then why can't you fix the problem yourself?								
15.	. How tall are you? Are you above this line?								
16.	6. What were you doing with your computer at the time the problem occurred?								
17.	. If 'nothing', explain why you were logged in.								
18.	. Are you sure you aren't imagining the problem? \square Yes \square No								
19.	P. How does this problem make you feel?								
20.	Tell me about your childhoo	od							
21.	. Do you have any independent witnesses of the problem? \square Yes \square No								
22.	2. Can't you do something else, instead of bothering me?								
23.	Did you install any non-corp	porate stan	dard softwa	are on your comput	er recently?	Yes No			
24.	Are you sure you haven't in ☐ Yes ☐ No	stalled any	non-corpo	rate standard softw	are on your comp	uter recently?			
25.	Did any non-corporate stand where it came from?		are magical No	ly appear on your o	computer recently	that you don't have a clue			
26.	 Did a co-worker force you to install some non-corporate standard software on your computer recently? □ Yes □ No 								
27.	Are you interested in our no	n-corpora	te standard s	software installatio	n witness protection	on program?			
28.	Level of witness protection	program n	eeded: 🗆	Embarrassment p	revention \square H	igh			
29.	Your name:				30. Phone #:				

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